

PROACTIVE SERVICE & MAINTENANCE



AHUs

Chillers

Service

Rentals

Spares

Applied HVAC specialists for complex, large scale projects
Lifecycle service, maintenance, and refurbishment solutions across the UK
Formerly McQuay

Optimise your systems' performance and energy efficiency with Daikin's remote monitoring solutions

For over a century, Daikin is leading the way in manufacturing world-class HVAC (Heating, Ventilation, and Air Conditioning) systems. Our commitment to supporting customers around the globe is unwavering, no matter where you are. This dedication is reinforced by our advanced remote monitoring tools, ensuring you have control and support whenever and wherever you need it.

Why should you connect your equipment?

Control and monitor your equipment anywhere, anytime

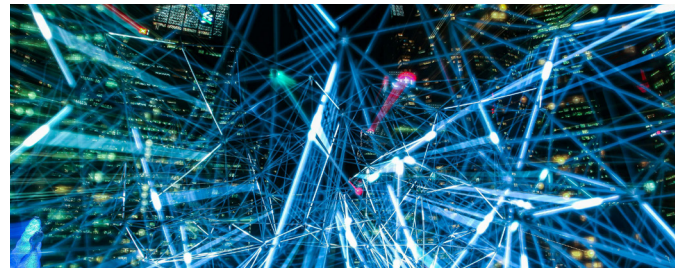
With our remote monitoring tools, you can control all your facilities remotely, access real-time operational data via the cloud and get insights on the performance of your units. This capability allows you to maximise uptime through alarm notifications, advanced prediction, and remote diagnostics. When a service intervention is needed, it can be executed swiftly thanks to the available information on the cloud platforms. Additionally, our cloud solutions easily integrate with your existing building management system, ensuring seamless and efficient operation.

Maximise energy and cost efficiency of your operation

Remote monitoring and scheduling enable you to manage your energy consumption and uncover energy-saving opportunities. The platforms provide cost-effective control and energy monitoring of HVAC systems. You can make remote adjustments and perform diagnostics, reducing the need for on-site presence. This functionality ensures optimal performance while helping you meet both financial and environmental goals.

Achieve optimal performance and maximise the lifetime of your units

You will receive notifications for any alarms or potential issues, enabling you to make timely adjustments to settings and configurations. Additionally, you'll benefit from remote software upgrades and advanced features like leak detection, trend analysis, and remote assistance by Daikin. These capabilities ensure that your units operate efficiently and have an extended lifespan.



The value of implementing our remote monitoring solutions



Reliability

Daikin's Remote Monitoring offers 24/7 control and monitoring of your indoor climate, ensuring optimal comfort and user experience. With real-time monitoring and advanced prediction logic, you'll receive timely alerts and suggested actions to maintain system uptime and address potential issues proactively.



Cost saving

Optimise performance and extend the lifespan of your Daikin systems. With Daikin's Remote monitoring solutions, you can integrate third-party systems such as lighting, fans, pumps or easily integrate in facility management systems.



Scalability

Daikin's Remote Monitoring platforms are simple to implement and to streamline operations across multiple facilities. You can easily access and control your HVAC equipment remotely, no matter where it's located, making it effortless to set up new facilities.



Energy saving

Daikin empowers you with comprehensive control over your energy consumption data and HVAC equipment performance insights. By setting temperature and energy demand limits, you can prevent extreme settings, influence user behaviors, lower energy costs, and reduce your carbon footprint.

What is included in Daikin's remote monitoring solutions?



Web interfaces

Web interfaces allow you to access real-time parameters of your Daikin equipment. Authorised technicians can remotely adjust setpoints as needed. These changes are securely transmitted to the unit and recorded in the cloud, facilitating easy reference to historical actions whenever necessary.



Remote diagnostics

With up to 500 data points available, our experts can assist you throughout the lifetime of your units, whenever you need. Depending on the service package selected, the Daikin team can provide operational reports, assessment reports and recommendations to optimise your units' performance. This ongoing support ensures your systems operate at peak efficiency.



Multi-site management

The web-based dashboards of the platforms provide you with a map view of all your facilities, overviews of all units in each location, and their status - online, offline, or in alarm. This includes units located in one or multiple countries. With just a click, you can navigate directly to any unit requiring attention, allowing for swift remote interventions and immediate action.



Air quality

With the integration of a Daikin IAQ sensor, you can monitor indoor air quality on our cloud platforms in real time, helping to identify areas for improvement. A dedicated dashboard with IAQ values and reports is available.



Scheduling

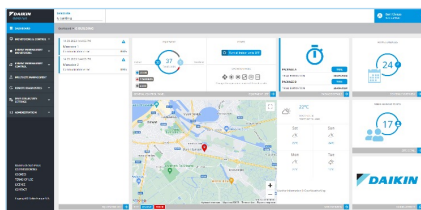
From the dashboard, you can define set points and operation schedules for your units, and easily adjust your building's climate anytime, anywhere. Additionally, exceptional days, such as holidays or closed days, can be defined to meet your business needs.

Daikin's remote monitoring solutions comply with Data Protection Legislation and Security standards, undergoing rigorous security assessments, ensuring that you can connect with Daikin with peace of mind.

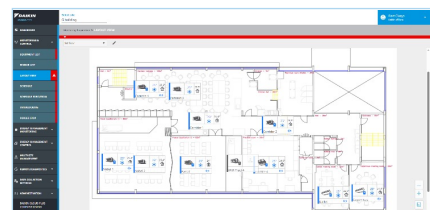
A closer look at Daikin's remote monitoring platforms



Daikin Cloud Plus: Dedicated cloud platform for Daikin's VRV, Sky Air, Splits, Air Curtains and Ventilation systems



Dashboard



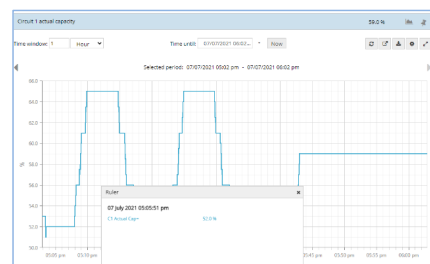
Layout View



Daikin on Site: Dedicated platform for Daikin's Chillers and Air Handling Units



Multi-site Management



Trend Viewer

Daikin360

Integrated Service Solutions


We understand that your building is one of your company's most significant investments, and a cornerstone of growth and success. Our expertise in HVAC systems, delivered through **Daikin360 Integrated Service Solutions**, can help by creating an ideal environment and quality air that propels your people


and customers forward. Plus, our **advanced energy-saving solutions** and **protective maintenance plans** can help you control your maintenance and operational costs. You can count on Daikin for **advanced technology, agility and reliability**.



Whenever, wherever, however you need us

For Product, Service & Maintenance, Rental, and Spares enquiries:

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