

Daikin Applied (UK) Ltd considers quality to be a key business element in our goal for total customer satisfaction. Daikin Applied (UK) uses its global strategic direction in pursuit of its own objectives and improvements to achieve satisfaction of all of its stakeholders.

Continuous improvement is a major part of Daikin Applied (UK) objectives and working ethos, therefore the development of its people, products and customer relations and is constantly striving to achieve best service, value and products that provide the best possible solutions for all its clients.

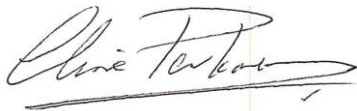
Management practices will promote quality and on-time delivery of products to our customers, which are in conformance with customer, statutory and regulatory requirements. As well as develop long lasting and productive relationships with suppliers and other interested parties.

Quality is managed by the company and assured to its customers with a quality system in compliance with a third party certified to ISO 9001: 2015.

Quality objectives are established from this Policy and from the business aims, and are reviewed regularly.

This policy is communicated to all employees and organisations working for or on our behalf and is available to relevant interested parties, upon reasonable request.

As the Managing Director of Daikin Applied (UK) Ltd and the Operations Manager of Daikin Applied (UK) Ltd, we shall continue to review the overall effectiveness of this Quality Policy.



Clive Parkman
Managing Director
Daikin Applied (UK) Ltd



Steve Anderson
Operations Manager
Daikin Applied (UK) Ltd

Date 24/09/2019